



Veeam Data Cloud Vault

User Guide

December, 2024

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Contacting Veeam Software

At Veeam Software we value feedback from our customers. It is important not only to help you quickly with your technical issues, but it is our mission to listen to your input and build products that incorporate your suggestions.

Customer Support

Should you have a technical concern, suggestion or question, visit the [Veeam Customer Support Portal](#) to open a case, search our knowledge base, reference documentation, manage your license or obtain the latest product release.

Company Contacts

For the most up-to-date information about company contacts and office locations, visit the [Veeam Contacts Webpage](#).

Online Support

If you have any questions about Veeam products, you can use the following resources:

- Full documentation set: veeam.com/documentation-guides-datasheets.html
- Veeam R&D Forums: forums.veeam.com

About This Document

This document describes the features included in Veeam Data Cloud Vault. It provides details on Veeam Data Cloud Vault customer portal, integration with Veeam Backup & Replication and other details to help you better understand how to use Veeam Data Cloud Vault.

Welcome to Veeam Data Cloud Vault

Veeam Data Cloud Vault is a secure cloud solution that leverages Azure Blob Cool Storage functionality. It provides enhanced security features such as in-built immutability and encryption. Veeam Data Cloud Vault allows you to store and maintain data in a secure and protected environment.

Veeam Backup & Replication users can add Veeam Data Cloud Vault storage as an object storage repository, which can be used either for direct backup or as part of a scale-out backup repository.

Getting Started with Veeam Data Cloud Vault

To start using Veeam Data Cloud Vault, you must complete the following steps:

1. Obtain Veeam Data Cloud Vault. This step differs depending on the scenario for obtaining the product. For more information, see [Obtaining Veeam Data Cloud Vault](#).
2. Configure your Veeam Data Cloud Vault subscription and create the storage vault. For more information, see [Managing Subscriptions](#).
3. Register Veeam Backup & Replication for the use with Veeam Data Cloud Vault. To do this, in Veeam Backup & Replication, initiate the process of adding Veeam Data Cloud Vault as an object storage repository. Veeam Backup & Replication will offer you to log in to the My Account portal and complete the operation. For details, see [Using with Veeam Backup and Replication](#).
4. Connect Veeam Backup & Replication to the Veeam Data Cloud Vault subscription. To do this, use the My Account portal. For details, see [Using with Veeam Backup and Replication](#).

Once you complete these steps, Veeam Backup & Replication starts communicating directly with the Veeam Data Cloud Vault storage. Data transfer is performed over a secure connection ensured by the Veeam Backup & Replication certificate. You do not need to obtain credentials for the storage manually and specify them in Veeam Backup & Replication.

Product Editions

Veeam Data Cloud Vault is available in 2 editions: *Foundation* and *Advanced*. The main difference between editions is how precisely you can specify where to keep your data. For more information, see [Veeam Data Cloud Vault Editions Comparison](#).

How Veeam Data Cloud Vault Works

This section describes interaction of parties involved in integration between Veeam Data Cloud Vault and Veeam Backup & Replication.

How Obtaining Subscription Works

The process of obtaining a Veeam Data Cloud Vault subscription and configuring storage vaults includes the following steps:

1. The customer obtains Veeam Data Cloud Vault following one of the scenarios described in [Obtaining Veeam Data Cloud Vault](#).
2. The Veeam Data Cloud Vault subscription appears on the My Account portal. Once the subscription is created, it does not contain storage vaults. The customer needs to create the necessary number of storage vaults in the necessary locations. The customer has 2 options:
 - Use the My Account portal to create a storage vault in the default location.
For details on how this operation works, see [How Storage Vault Configuration Works](#).
For details on how to perform this task, see [Creating Storage Vault](#).
 - Use the Veeam Data Cloud Vault customer portal to create a storage vault in a custom location. For details, see [Adding Storage Vaults](#).

How Storage Vault Configuration Works

The process of configuring a storage vault includes the following steps:

1. The user initiates the process of creating a storage vault on the My Account portal.
2. The My Account passes the request to Veeam Data Cloud Vault.
3. Veeam Data Cloud Vault creates a storage account in Microsoft Azure.
4. The storage vault becomes available on the My Account portal.

How Veeam Backup & Replication Registration Works

The process of registering Veeam Backup & Replication for use with Veeam Data Cloud Vault includes the following steps:

1. The user initiates the process of Veeam Backup & Replication registration and enters credentials to log in to the My Account portal. For details on how to perform these tasks, see [Using with Veeam Backup and Replication](#), steps 2-3.
2. Veeam Backup & Replication sends a registration request to the My Account portal. The request includes the ID of the support contract specified in the Veeam Backup & Replication license and the public certificate of the Veeam backup server.
3. The My Account portal finds in the database the organization to which the user belongs and uses the ID of the support contract to check that the Veeam backup server belongs to this organization.
4. The Veeam Backup & Replication registration process is completed.

How Assigning Storage to Veeam Backup & Replication Works

The process of assigning a storage vault to Veeam Backup & Replication includes the following steps:

1. The user initiates the process of connecting Veeam Backup & Replication to the Veeam Data Cloud Vault. This task is performed in Veeam Backup & Replication, at the **Account** step of the **New Object Storage Repository** wizard. For details, see [Using with Veeam Backup and Replication](#), step 7.
2. The My Account portal sends a request that includes the Veeam Backup & Replication installation ID to do the following:
 - Create a Microsoft Entra application that Veeam Backup & Replication will use to work with Veeam Data Cloud Vault storage in Microsoft Azure.
 - Assign the required roles and permissions to Microsoft Entra ID application. These roles and permissions define that the application has access to the Veeam Data Cloud Vault storage.
3. The request is passed to Veeam Data Cloud Vault.
4. Veeam Data Cloud Vault performs operations requested at the step 2 in Microsoft Azure.
5. The result of the process becomes available on the My Account portal.
6. In Veeam Backup & Replication, at the **Account** step of the **New Object Storage Repository** wizard, the user clicks the refresh icon, selects the storage vault and proceeds to the next step of the wizard.
7. Veeam Backup & Replication creates a security certificate and passes this certificate through the My Account portal to Veeam Data Cloud Vault and Microsoft Azure.

When the user runs backup jobs targeted at Veeam Data Cloud Vault, Veeam Backup & Replication communicates with the Veeam Data Cloud Vault storage in Microsoft Azure directly over a secure connection ensured by the security certificate.

Considerations and Limitations

Consider the following:

- The maximum number of Veeam Data Cloud Vault subscriptions is 4 subscriptions for an organization.
- Starting from version 12.3, Veeam Backup & Replication supports extended integration with Veeam Data Cloud Vault. Veeam Data Cloud Vault users can connect the product with Veeam Backup & Replication to avoid sharing storage vault credentials. For more information, see [Using with Veeam Backup and Replication](#).
- To connect Veeam Data Cloud Vault with Veeam Backup & Replication, the Veeam Data Cloud Vault subscription and the Veeam backup server must belong to the same organization on the My Account portal. Consider this in the scenario where the account under which you log in to My Account belongs to multiple organizations.
- One Veeam Backup & Replication server can be connected to multiple storage vaults. This may be useful if you want to create backups in different locations.
- Multiple Veeam Backup & Replication servers can be connected to the same storage vault. In this scenario, you can add the same storage vault as an object storage repository on multiple backup servers. Each backup server will create backups in a separate folder within this object storage.
- Before you start using Veeam Data Cloud Vault as an object storage repository in Veeam Backup & Replication, get familiar with considerations and limitations. For details, see the [Limitations for Veeam Data Cloud Vault](#) section in the Veeam Backup & Replication User Guide.

Obtaining Veeam Data Cloud Vault

Veeam offers the following scenarios for obtaining Veeam Data Cloud Vault:

- Microsoft Azure Marketplace

To use this scenario, go to the Microsoft Azure Marketplace portal from the Veeam Data Cloud Vault page on the Veeam website and follow the subscription purchase procedure.

- Veeam reseller

To use this scenario, contact a Veeam partner from the Veeam Data Cloud Vault page on the Veeam website.

For more information, see [this Veeam webpage](#).

Managing Subscriptions

To let users manage Veeam Data Cloud Vault subscriptions and storage vaults, Veeam offers a centralized tool, the My Account portal. You must obtain a subscription and create at least one storage vault in this subscription to start using Veeam Data Cloud Vault with Veeam Backup & Replication. You can perform these operations in advance or after you initiate the process of connecting the products as described in [Using with Veeam Backup and Replication](#).

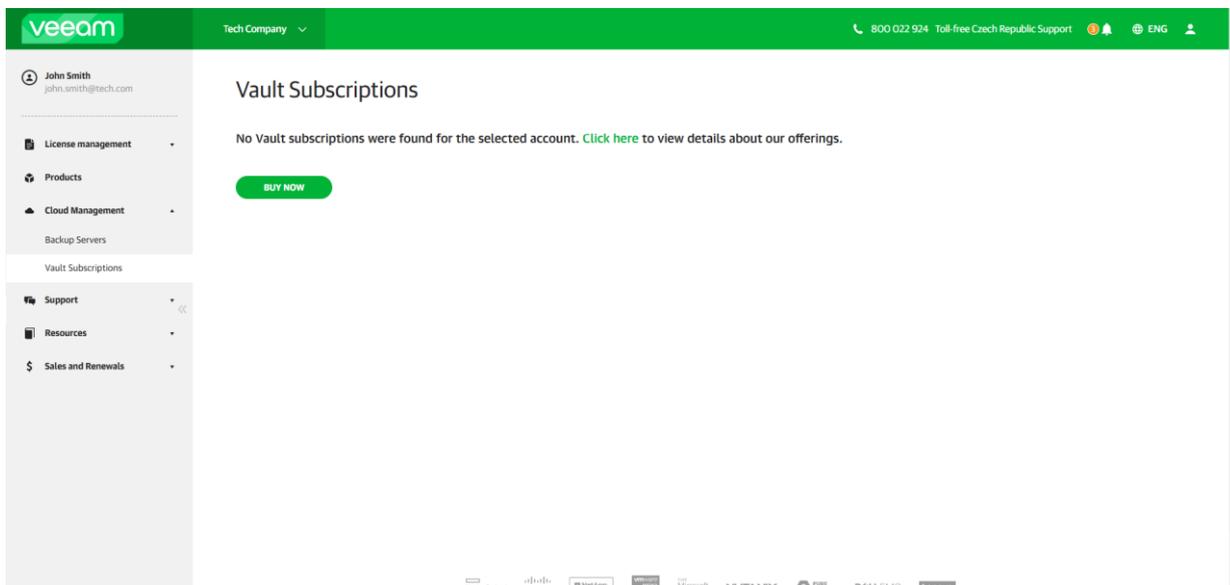
Obtaining Subscription

To obtain a Veeam Data Cloud Vault subscription, do the following:

1. Log in to the My Account portal.
2. In the main menu, click **Cloud Management > Vault Subscriptions**.
3. If your organization has no Veeam Data Cloud Vault subscriptions, the **Vault Subscriptions** page will display a message about this along with a link to the Veeam Data Cloud Vault product page on the Veeam website. Click **Buy Now** and follow the steps on the Veeam website to obtain a subscription.

TIP

You can add more subscriptions later, if necessary. To do this, navigate to the **Vault Subscription** page once again. The page will display a list of subscriptions in your organization. Click **Buy More** to obtain a new subscription.



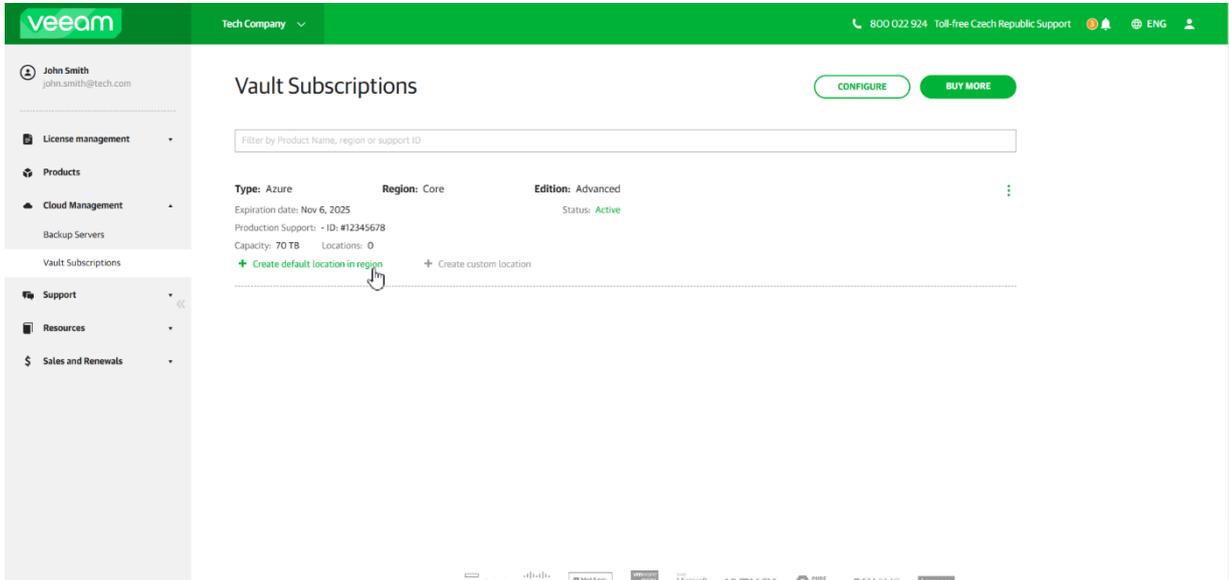
Creating Storage Vault

After you obtain a Veeam Data Cloud Vault subscription, you must create a storage vault that will be used as a target location for your data. To create a storage vault for a Veeam Data Cloud Vault subscription, do the following:

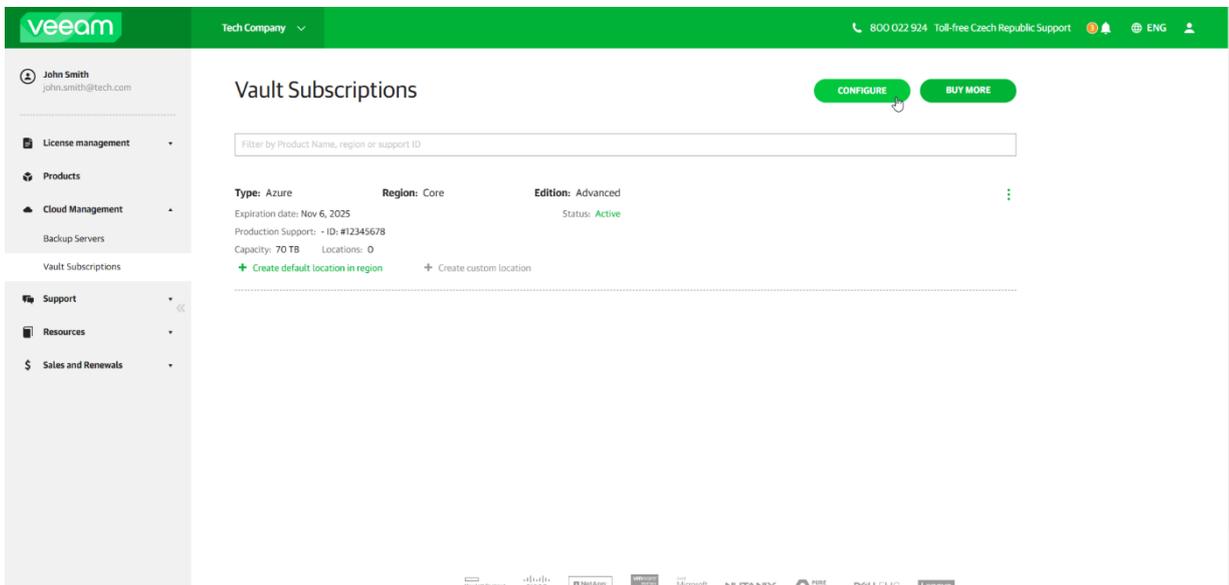
1. Log in to the My Account portal.
2. In the main menu, click **Cloud Management > Vault Subscriptions**.

3. On the **Vault Subscriptions** page, select the necessary subscription and click **Create default location in region**.
4. In the displayed window, click **Confirm**,

Veeam Data Cloud Vault will create a storage vault in the default datacenter of the region associated with your subscription. For information on datacenter locations, see [Veeam Data Cloud Vault Editions Comparison](#).



Alternatively, you can create a storage vault in a custom location. To do this, on the **Vault Subscriptions** page, click **Configure**. You will be prompted to log in to the Veeam Data Cloud Vault customer portal and will be able to manage storage vaults. For information on how to create a storage vault using the customer portal, see [Adding Storage Vaults](#).



Viewing Subscription Details

To view details of your Veeam Data Cloud Vault subscription, do the following:

1. Log in to the My Account portal.
2. In the main menu, click **Cloud Management > Vault Subscriptions**.

3. On the **Vault Subscriptions** page, locate the necessary subscription. For each subscription, the following information is displayed:
 - **Type** – subscription type (*Azure*).
 - **Region** – type of the region included in the subscription: *Core* or *Non-core*. For more information on Veeam Data Cloud Vault regions, see [Veeam Data Cloud Vault Editions Comparison](#).
 - **Edition** – Veeam Data Cloud Vault edition: *Foundation* or *Advanced*. For more information on product editions, see [Veeam Data Cloud Vault Editions Comparison](#).
 - **Expiration date** – date when the subscription will expire.
 - **Status** – subscription status.

NOTE

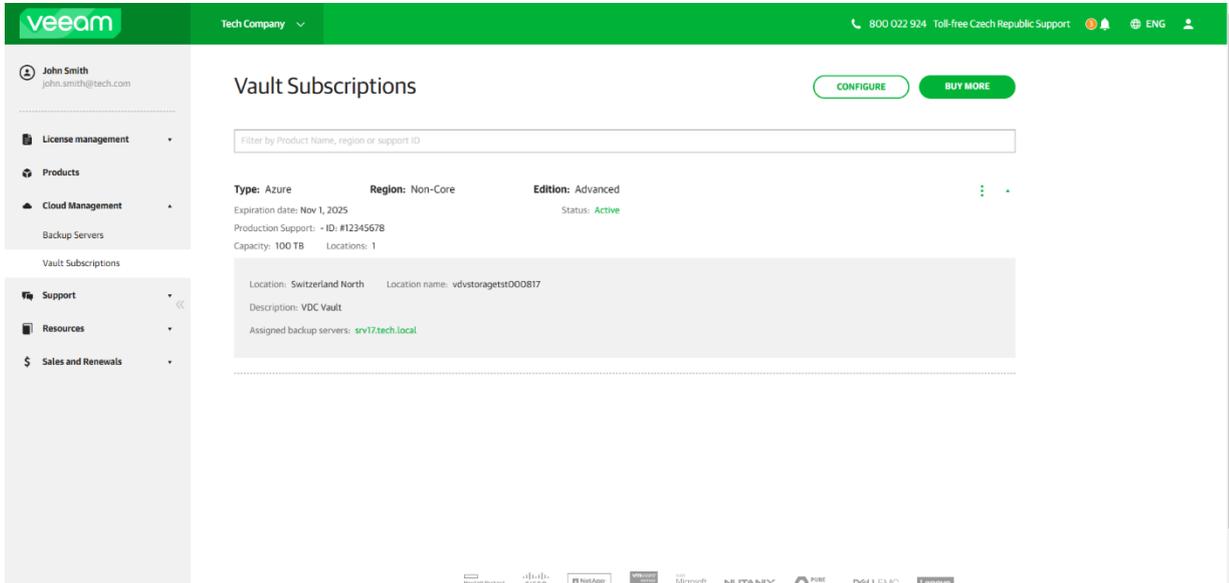
If the subscription is not paid, the My Account portal displays the *Active (read-only)* status for the subscription. In this situation, you cannot write data to the storage vaults within this subscription. Data restore operations remain available.

After the subscription status changes back to *Active*, the My Account portal automatically passes this information to Veeam Backup & Replication. This information is updated in Veeam Backup & Replication once every 4 hours. If you want to start using the storage earlier, you must rescan the backup server in the Veeam Backup & Replication console. For more information, see the [Rescanning Servers](#) section in the Veeam Backup & Replication User Guide.

- **Production Support** – ID of the support contract associated with the subscription.
 - **Capacity** – size of storage included in the subscription.
 - **Locations** – number of storage vaults created for the subscription.
4. To view detailed information on storage vaults created for the subscription, click the arrow icon on the right to expand the subscription. For each storage vault, the following information is displayed:
 - **Location** – region where the storage vault is created.
 - **Location name** – name of the storage vault. By default, the name of the storage vault is the name of the storage account generated automatically when the storage vault was created. You can change the name on the Veeam Data Cloud Vault customer portal. For more information, see [Managing Storage Vaults](#).
 - **Description** – description for the storage vault.

- **Assigned backup servers** – list of backup servers connected to the storage vault. To view the backup server details or manage the backup server connected to Veeam Data Cloud Vault, click the link with the backup server name.

If no backup servers are connected to the storage vault, click the **Manage Backup Servers** link. You will proceed to the **Backup Servers** page where you will be able to manage backup servers registered on the My Account portal for your organization.



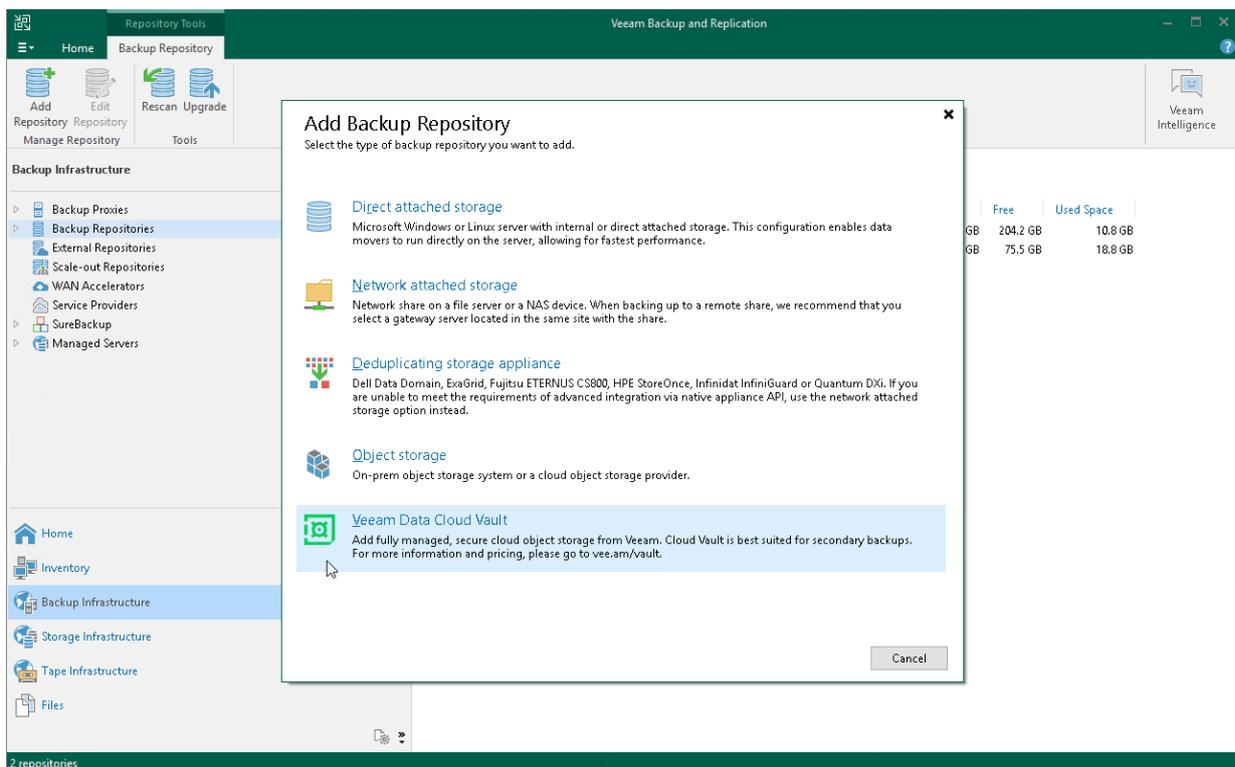
Using with Veeam Backup and Replication

You can use Veeam Data Cloud Vault as a target location for backups created by Veeam Backup & Replication. To do this, you must add Veeam Data Cloud Vault as an object storage repository in Veeam Backup & Replication and configure a backup job targeted at this repository.

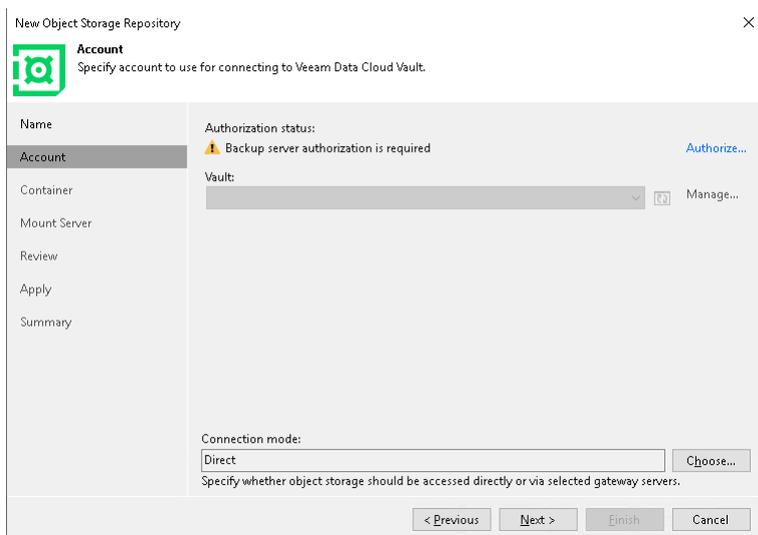
Starting from Veeam Backup & Replication 12.3, you do not need to obtain credentials for a storage vault and provide them when connecting to Veeam Data Cloud Vault in Veeam Backup & Replication. Instead, you follow the procedure of connecting the products through the My Account portal. Once the procedure is completed, Veeam Backup & Replication uses a security certificate to connect to Veeam Data Cloud Vault and transfer backup data to the target location over a secure connection.

To start using Veeam Data Cloud Vault with Veeam Backup & Replication, do the following:

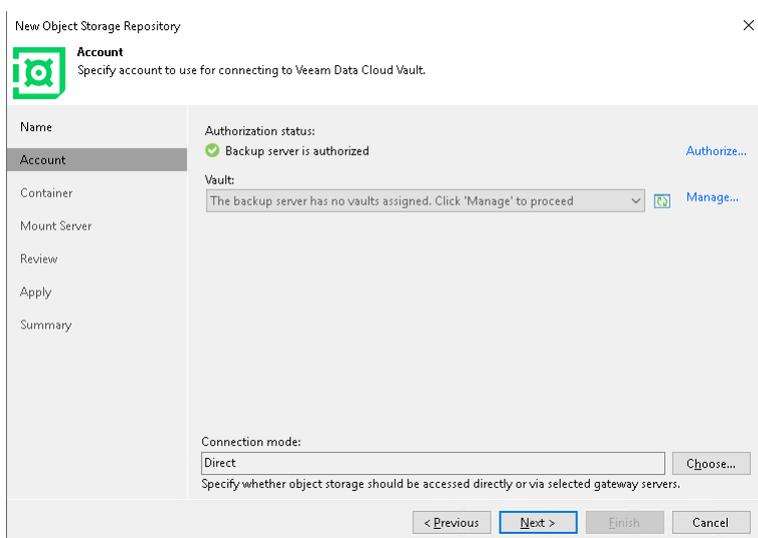
1. In the Veeam Backup & Replication console, launch the **New Object Storage Repository** wizard:
 - a. Open the **Backup Infrastructure** view.
 - b. In the inventory pane, click the **Backup Repositories** node and then click **Add Repository** on the ribbon.
 - c. In the **Add Backup Repository** window, select **Veeam Data Cloud Vault**.



- At the **Account** step of the **New Object Storage Repository** wizard, click **Authorize**.



- In the displayed window, enter credentials of the user account under which you access the My Account portal and click **Sign In**. Typically, this is the account you use to log in to the Veeam website to download the Veeam Backup & Replication installation media or obtain the license.
- Veeam will register the Veeam backup server on the My Account portal. In the Veeam Backup & Replication console, at the **Account** step of the **New Object Storage Repository** wizard, click **Manage**.



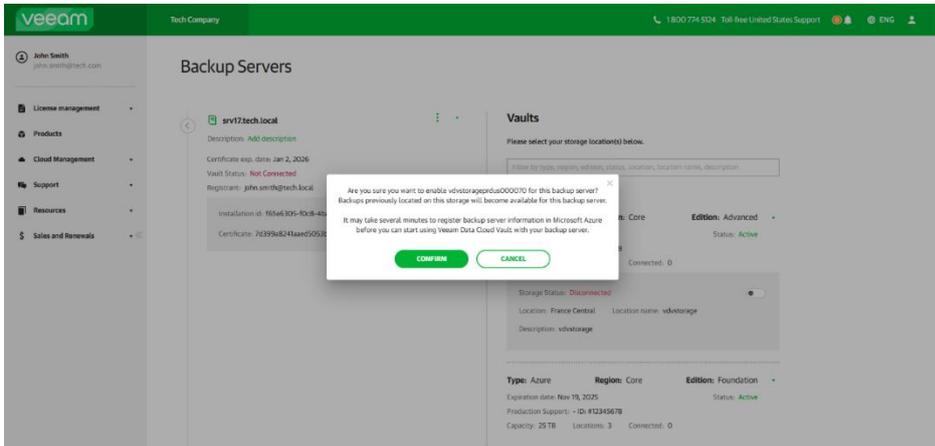
- On the displayed webpage, log in to the My Account portal.
- To connect Veeam Backup & Replication to Veeam Data Cloud Vault, you must obtain a Veeam Data Cloud Vault subscription and create at least one storage vault in this subscription. If you did not perform these tasks in advance, complete them on the My Account portal. For details, see [Obtaining Subscription](#) and [Creating Storage Vault](#).
- On the My Account portal, connect Veeam Backup & Replication to Veeam Data Cloud Vault. To do this, do the following:
 - In the main menu, click **Cloud Management > Backup Servers**.
 - On the **Backup Servers** page, select the backup server that you want to connect to Veeam Data Cloud Vault.

c. In the **Vaults** section, expand the Veeam Data Cloud Vault subscription that contains the storage to which you want to connect Veeam Backup & Replication, locate the necessary storage and turn on the toggle next to the **Storage Status** field.

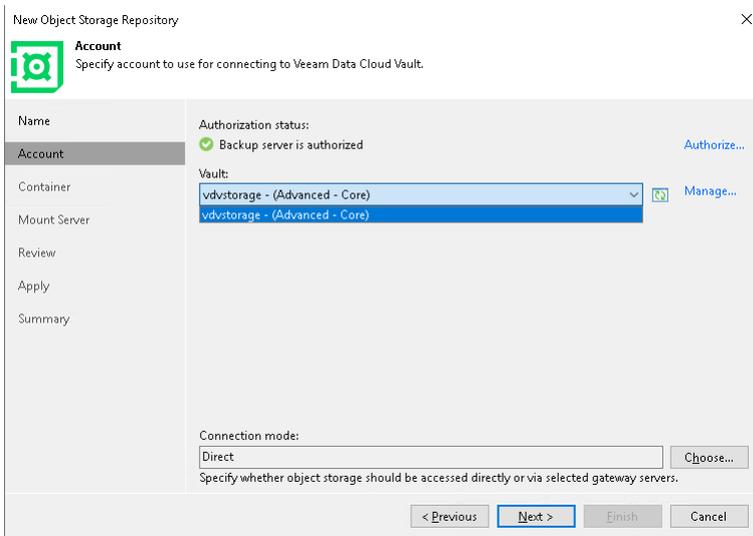
d. In the displayed window, click **Confirm**.

If you have more than one storage vault configured in Veeam Data Cloud Vault, repeat this step for all storage vaults you want to become available in Veeam Backup & Replication.

For more information, see [Managing Backup Servers](#).



8. In the Veeam Backup & Replication console, at the **Account** step of the **New Object Storage Repository** wizard, click the refresh icon. The storage Vault will become available in Veeam Backup & Replication. You can select the storage vault from the **Vault** drop-downlist.



9. Complete the steps of the **New Object Storage Repository** wizard to add the storage vault as an object storage repository in Veeam Backup & Replication. For more information, see the [Adding Veeam Data Cloud Vault](#) section in the Veeam Backup & Replication User Guide.

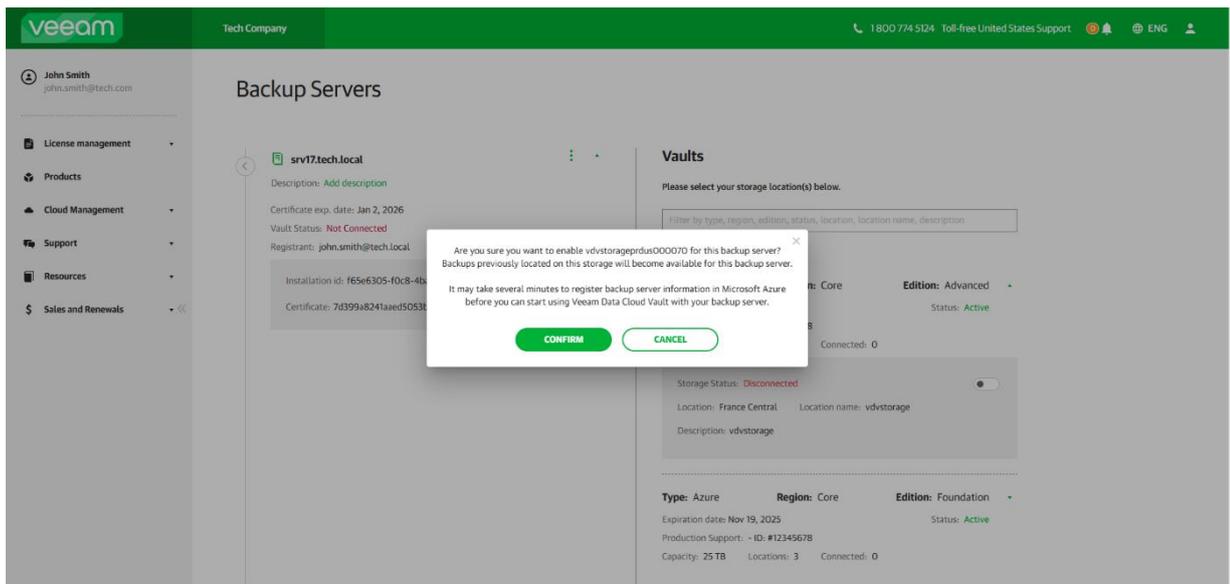
Managing Backup Servers

You can use the My Account portal to manage Veeam Backup & Replication servers registered for the use with Veeam Data Cloud Vault.

Connecting Backup Server to Storage Vault

You can connect a Veeam Backup & Replication to one or more storage vaults created in Veeam Data Cloud Vault. To connect Veeam Backup & Replication to Veeam Data Cloud Vault, do the following:

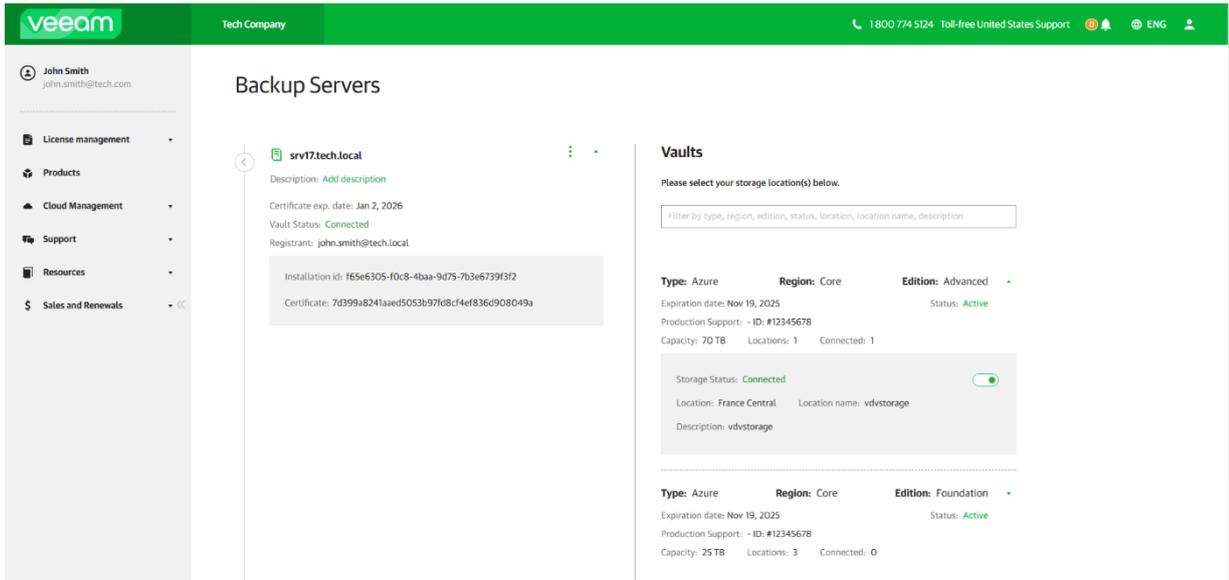
1. Log in to the My Account portal.
2. In the main menu, click **Cloud Management > Backup Servers**.
3. On the **Backup Servers** page, select the backup server that you want to connect to Veeam Data Cloud Vault.
4. In the **Vaults** section, expand the Veeam Data Cloud Vault subscription that contains the storage to which you want to connect Veeam Backup & Replication, locate the necessary storage and turn on the toggle next to the **Storage Status** field.
5. In the displayed window, click **Confirm**.



Once Veeam Backup & Replication is connected to the storage, the My Account portal will display the *Connected* status:

- In the **Storage Status** field in the properties of the storage vault to which you connected Veeam Backup & Replication.

- In the **Vault Status** field in the properties of the backup server.



TIP

You can disconnect the Veeam Backup & Replication server from the Veeam Data Cloud Vault storage later, if needed. To do this, on the **Backup Servers** page, navigate to the necessary backup server and storage vault, turn off the toggle next to the **Storage Status** field and click **Confirm**. The storage vault will become unavailable in Veeam Backup & Replication.

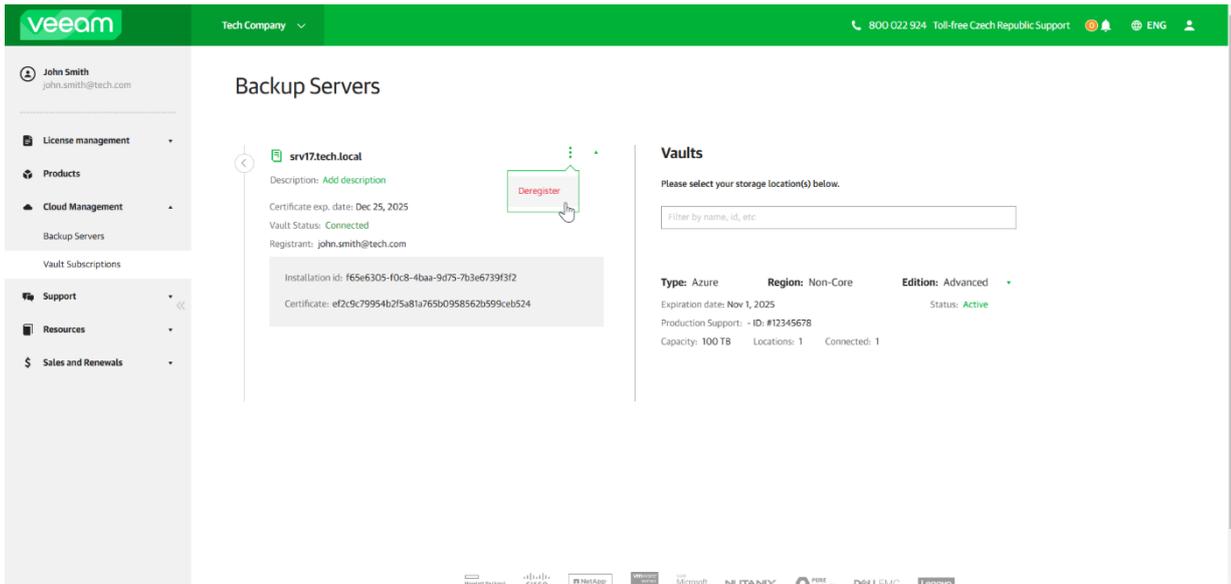
Deregistering Backup Server

You can remove registration of a Veeam Backup & Replication server if you do not plan to use it with Veeam Data Cloud Vault any longer.

To deregister a Veeam Backup & Replication server:

1. Log in to the My Account portal.
2. In the main menu, click **Cloud Management > Backup Servers**.
3. On the **Backup Servers** page, select the necessary backup server, click the menu icon next to the backup server name and click **Deregister**.

4. In the displayed window, click **Confirm**.



Using Customer Portal

Veeam Data Cloud Vault offers a customer portal that enables users to manage storage vaults and create storage of various sizes and in different locations.

In This Section

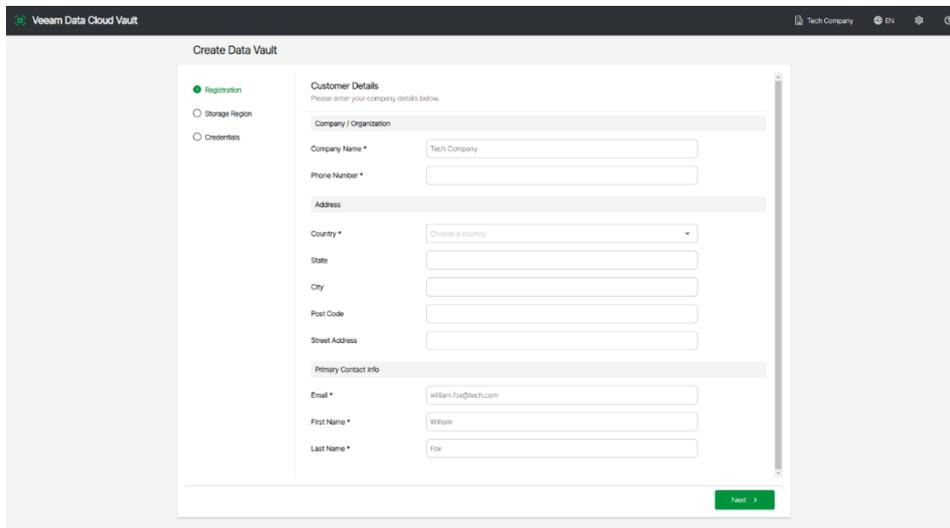
- [Self-Service Onboarding](#)
- [Viewing Dashboard](#)
- [Working with Storage Vaults](#)
- [Managing Settings](#)
- [Switching to Another Organization](#)

Self-Service Onboarding

To start using Veeam Data Cloud Vault, you must complete the onboarding process. During this process, your first storage vault is created.

To complete the self-service onboarding process, take the following steps:

1. Log in to the Veeam Data Cloud Vault customer portal with the account associated with the product subscription.
2. On the **Create Data Vault** page, at the **Registration** step, manage your organization details and click **Next**. This step differs depending on how you obtained the Veeam Data Cloud Vault subscription.
 - If you obtained the Veeam Data Cloud Vault subscription through Microsoft Azure Marketplace, enter your organization details. The required fields are marked with the * symbol.
 - If you obtained the Veeam Data Cloud Vault subscription through a Veeam reseller or the My Account portal, review your organization details.



The screenshot shows the 'Create Data Vault' page in the Veeam Data Cloud Vault customer portal. The page is titled 'Create Data Vault' and has a navigation menu on the left with three options: 'Registration' (selected), 'Storage Region', and 'Credentials'. The main content area is titled 'Customer Details' and contains a form for entering company information. The form is divided into several sections: 'Company / Organization' with fields for 'Company Name *' (filled with 'Tech Company') and 'Phone Number *'; 'Address' with fields for 'Country *' (a dropdown menu showing 'Choose a country'), 'State', 'City', 'Post Code', and 'Street Address'; and 'Primary Contact info' with fields for 'Email *' (filled with 'williams@tech.com'), 'First Name *' (filled with 'William'), and 'Last Name *' (filled with 'Fox'). A green 'Next >' button is located at the bottom right of the form.

3. At the **Storage Region** step, do the following:
 - a. From the **Vault Type** drop-down list, select the type of your storage vault: *Advanced* or *Foundation*. The storage vault type is defined by the product edition. If the product edition is already specified in your subscription, the necessary value will be selected automatically in this field. For more information, see [Veeam Data Cloud Vault Editions Comparison](#).
 - b. From the **Subscription** drop-down list, select a Veeam Data Cloud Vault subscription for which you want to create the storage vault.
 - a. From the **Country** drop-down list, select the country where you want to create the storage vault.
 - b. [For the *Advanced* type] From the **Storage Region** drop-down list, select your preferred storage region. This helps you specify location for your data more precisely in case multiple datacenters in different regions are available within the country that you selected.

f. Click **Next**.

The screenshot shows the 'Create Data Vault' wizard in the Veeam Data Cloud Vault interface. The left sidebar indicates the current step is 'Storage Region'. The main content area is titled 'Customer Details' and contains the following fields:

- Vault Type ***: A dropdown menu with 'Advanced' selected.
- Subscription ***: A dropdown menu with 'Vault Advanced - Core - 1yr term' selected.
- Country ***: A dropdown menu with 'Choose a country' selected.
- Storage Location ***: A dropdown menu with 'Please select country first' selected.

At the bottom of the form, there are two buttons: a grey 'Previous' button on the left and a green 'Next' button on the right.

4. Veeam Data Cloud Vault will create the storage account for your organization and display the storage vault credentials at the **Credentials** step of the wizard. You can use the credentials to add Veeam Data Cloud Vault as an object storage repository in Veeam Backup & Replication.
 - a. In the **Storage Account Name** field, review the storage account name.
 - b. Click **Reveal** to view the access key.
 - c. Click the copy icon to copy the access key.

TIP

Starting from Veeam Backup & Replication 12.3, you do not need to use an access key to add Veeam Data Cloud Vault as a backup repository. Instead, connect Veeam Backup & Replication with Veeam Data Cloud Vault to set up certificate-based authentication. For more information, see [Using with Veeam Backup and Replication](#).

The screenshot shows the 'Create Data Vault' wizard in the Veeam Data Cloud Vault interface. The left sidebar indicates the current step is 'Credentials'. The main content area is titled 'Customer Details' and contains the following information:

- Storage Account Name**: vdstoragetst000747
- Access Key**: A field of dots with a green 'Reveal' button and a copy icon to its right.

At the bottom of the form, there is a green 'Next' button.

5. Click **Next** to complete the onboarding process.

Viewing Dashboard

Veeam Data Cloud Vault dashboard contains built-in widgets that provide aggregated data on the state of your storage.

Accessing Dashboard

To access the Veeam Data Cloud Vault dashboard for the first time:

1. Log in to Veeam Data Cloud Vault.
2. Complete the onboarding steps outlined in [Self-Service Onboarding](#).

After that, the dashboard is displayed as the landing page every time you log in.

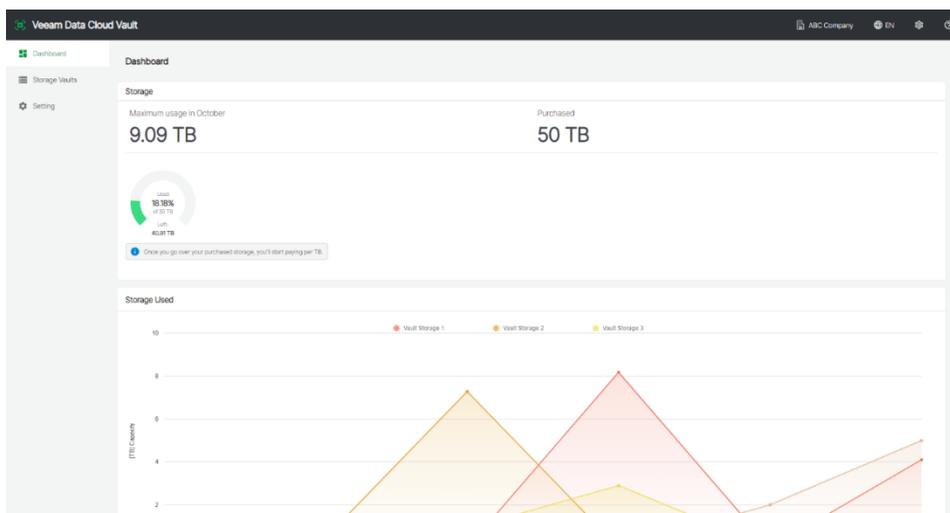
TIP

To return to the dashboard from a different page, click **Dashboard** in the main menu.

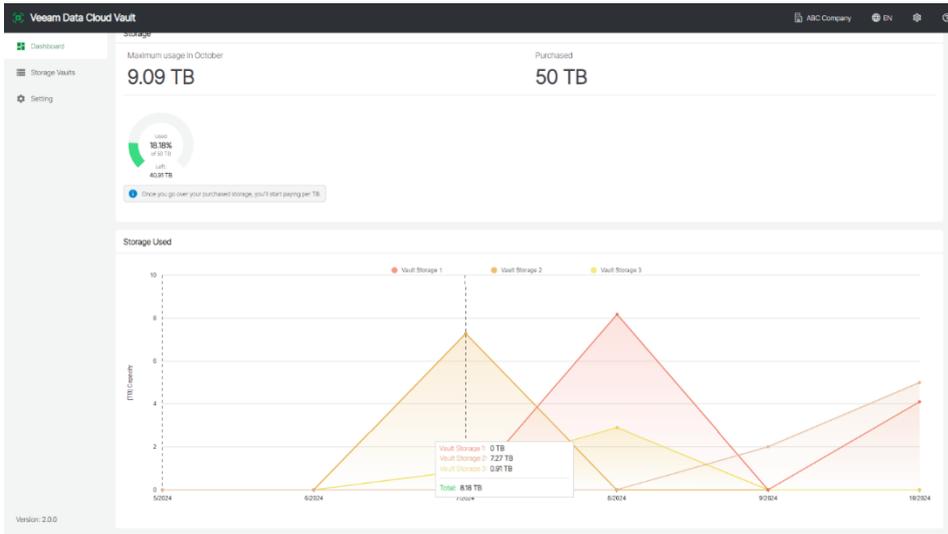
Dashboard Widgets

The dashboard of the Veeam Data Cloud Vault customer portal contains the following widgets:

- The **Storage** widget provides information about the storage use. The widget contains the following elements:
 - The **Maximum usage in [month]** counter shows the total amount of storage used in the current month.
 - The **Purchased** counter shows the total amount of storage obtained.
 - The graph represents the amount of purchased, used and unused storage capacity.



- The **Storage Used** widget provides information about the total amount of storage used by each storage vault for the last 6 months. To view storage usage details for a specific month for a specific storage vault, move the cursor to a specific location on the graph.



Working with Storage Vaults

Veeam Data Cloud Vault users can perform the following operations with storage vaults:

- [View and edit storage vault details](#)
- [Add a storage vault](#)

Managing Storage Vaults

Veeam Data Cloud Vault provides information on how to monitor the state of your storage vaults, as well as how to edit the storage vault name, retrieve or regenerate the access key.

Viewing Storage Vault Details

To view storage vault details, do the following:

1. Log in to Veeam Data Cloud Vault.
2. In the main menu, click **Storage Vaults**.

For each storage vault, Veeam Data Cloud Vault displays the following information:

- The name of the storage vault.

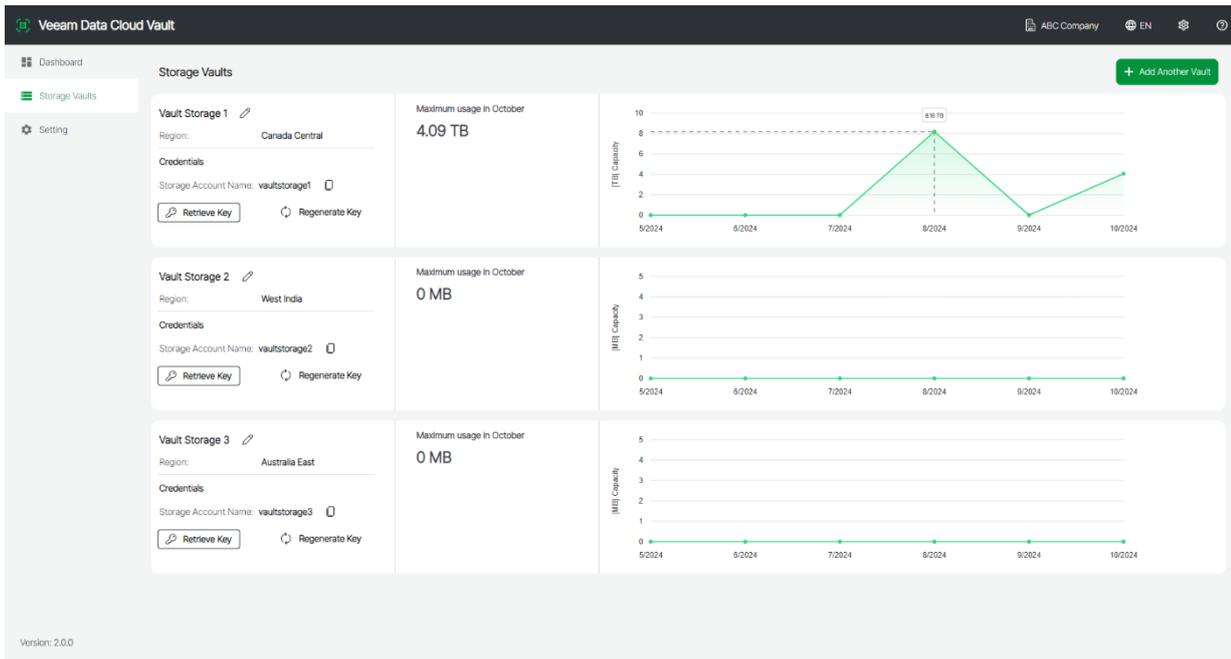
You can change the storage vault name. For more information, see [Editing Storage Vault Name](#).

- The storage region that you selected when you added the storage vault.
- Credentials for the storage account used to access the storage vault.

You may want to obtain storage account credentials, for example, if you want to add the storage vault as an object storage repository in Veeam Backup & Replication earlier than version 12.3. You can perform the following operations with credentials:

- Copy the storage vault name. To do this, click the copy icon next to the value in the **Storage Account Name** field.
- Retrieve the access key. For more information, see [Retrieving Access Key](#).
- Regenerate the access key. For more information, see [Regenerating Access Key](#).
- The **Maximum usage in [a month]** counter that provides information about the total amount of storage used in the current month.

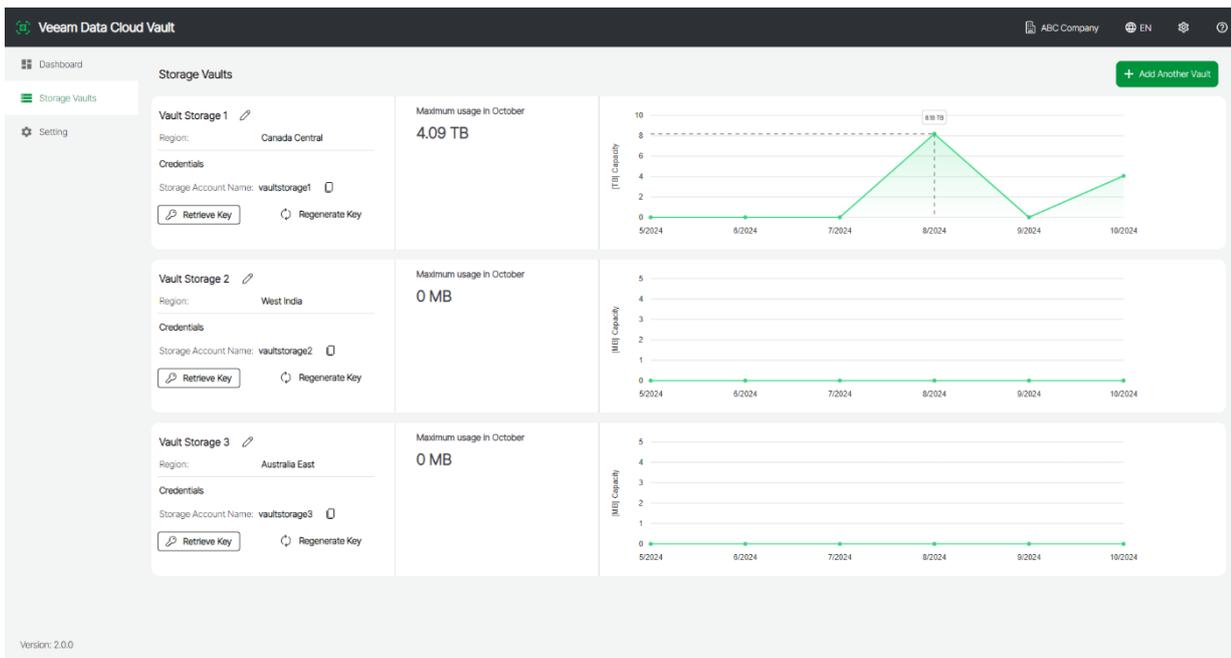
- The graph that provides information about the total amount of storage used by the storage vault for the past 6 months. To view details for a specific month, move the cursor to a specific location on the graph.



Editing Storage Vault Name

To edit the name of a storage vault, do the following:

- In the main menu, click **Storage Vaults**.
- On the **Storage Vaults** page, locate the storage vault whose name you want to edit.
- Click the edit icon next to the name and specify a new name. The name must be between 3 and 50 characters in length.



Retrieving Access Key

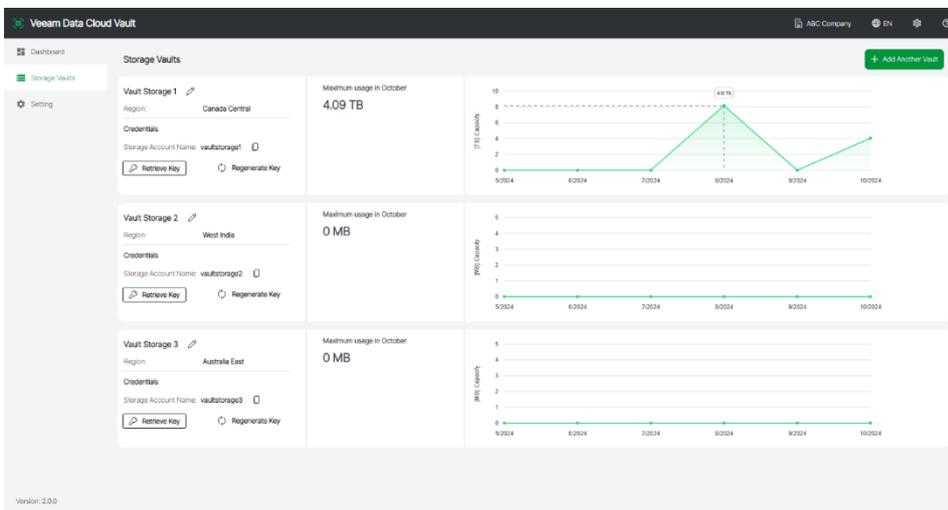
You may want to retrieve the access key of your storage vault, for example, if you want to add the storage vault as an object storage repository in Veeam Backup & Replication.

TIP

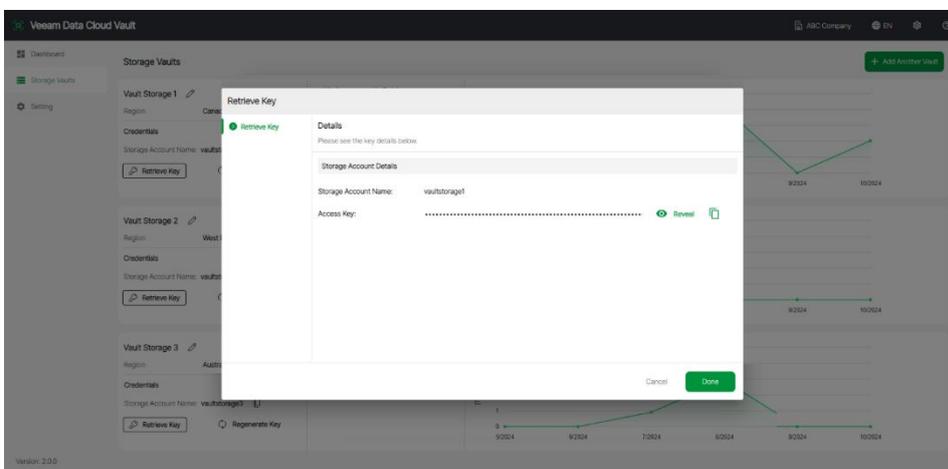
Starting from Veeam Backup & Replication 12.3, you do not need to use an access key to add Veeam Data Cloud Vault as a backup repository. Instead, connect Veeam Backup & Replication with Veeam Data Cloud Vault to set up certificate-based authentication. For more information, see [Using with Veeam Backup and Replication](#).

To retrieve the key, complete the following steps:

1. In the main menu, click **Storage Vaults**.
2. On the **Storage Vaults** page, locate the storage vault whose access key you want to retrieve.
3. In the **Credentials** section, click **Retrieve Key**.



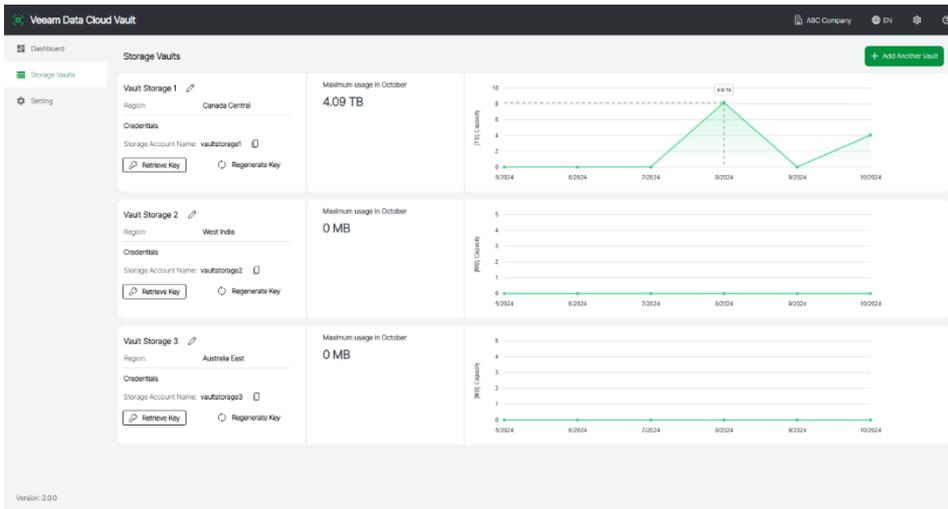
4. In the **Retrieve Key** window, click the **Reveal** button to view the key.
5. Click the copy icon to copy the key.
6. Click **Done** to complete the operation.



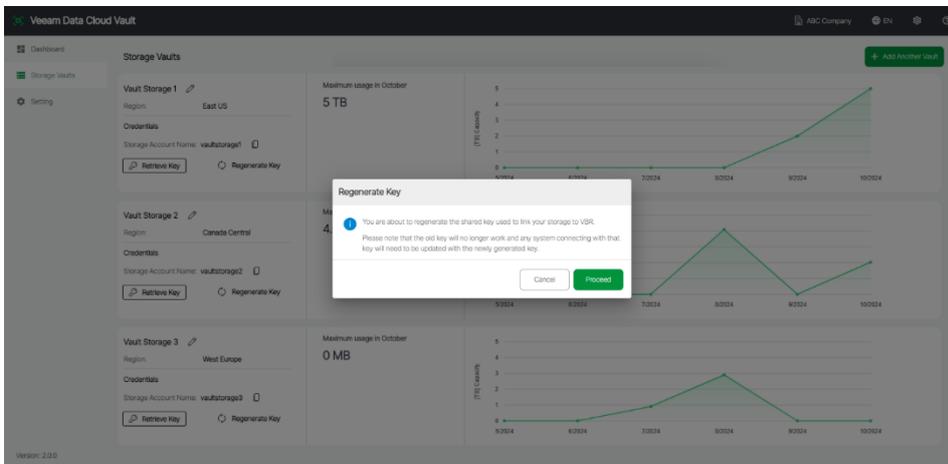
Regenerating Access Key

You may want to regenerate the access key for your storage vault. To regenerate the key, complete the following steps:

1. In the main menu, click **Storage Vaults**.
2. On the **Storage Vaults** page, locate the storage vault whose access key you want to regenerate.
3. In the **Credentials** section, click **Regenerate Key**.

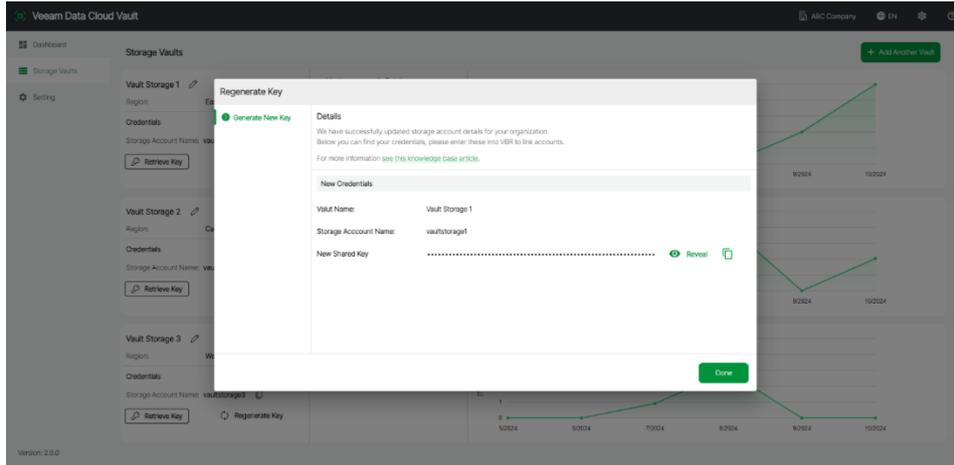


4. In the **Regenerate Key** window, click **Proceed** to confirm that you want to regenerate the key.



5. At the **Generate New Key** step, click the **Reveal** button to view the key.
6. Click the copy icon to copy the key.

7. Click **Done** to complete the operation.

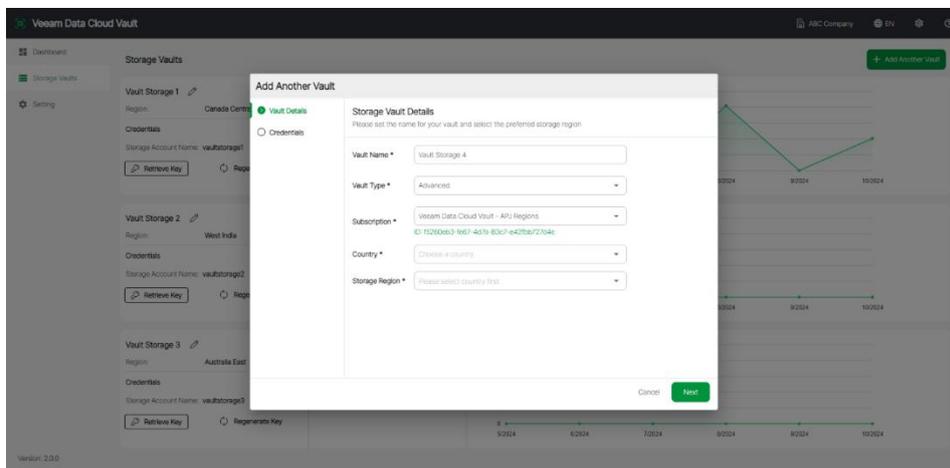


Adding Storage Vaults

The first storage vault is created when you log in for the first time as part of the onboarding process. You can add new storage vaults later, for example, if you need to increase storage size or want to store data in another region.

To add another storage vault, do the following:

1. In the main menu, click **Storage Vaults**.
2. On the **Storage Vaults** page, click **Add Another Vault**.
3. In the Add Another Vault wizard, at the Vault Details step, do the following:
 - a. In the **Vault Name** field, specify the name of the new storage vault. The name must be between 3 and 50 characters in length.
 - b. From the **Vault Type** drop-down list, select the type of the new storage vault: *Advanced* or *Foundation*. The storage vault type is defined by the product edition. For more information, see [Veeam Data Cloud Vault Editions Comparison](#).
 - c. From the **Subscription** drop-down list, select the Veeam Data Cloud Vault subscription for which you want to create the new storage vault.
 - d. From the **Country** drop-down list, select the country where you want to create the new storage vault.
 - e. [For the *Advanced* type] From the **Storage Region** drop-down list, select your preferred storage region. This helps you specify a location for your data more precisely in case multiple datacenters in different regions are available within the country you selected.
 - f. Click **Next** to continue.

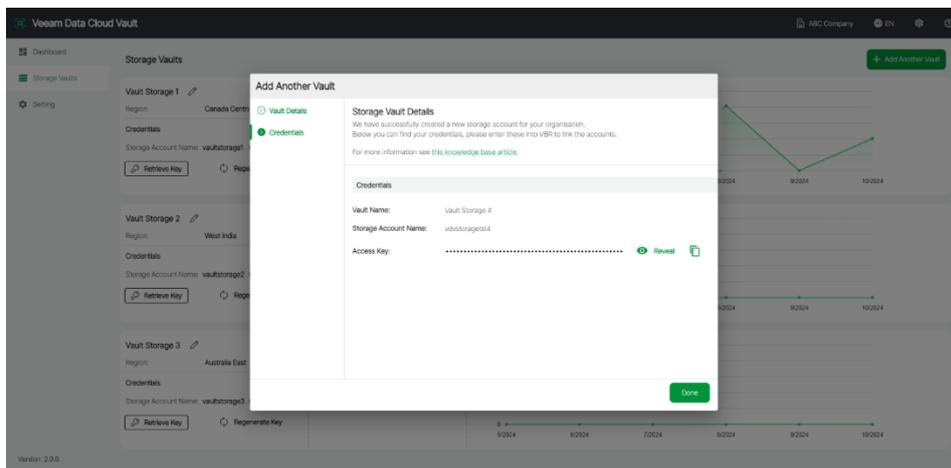


4. Veeam Data Cloud Vault will create the storage account for your organization and display the storage vault credentials at the **Credentials** step of the wizard. You can use the credentials to add Veeam Data Cloud Vault as an object storage repository in Veeam Backup & Replication.
 - a. Click the **Reveal** button to view the access key.
 - b. Click the copy icon to copy the access key.

TIP

Starting from Veeam Backup & Replication 12.3, you do not need to use an access key to add Veeam Data Cloud Vault as a backup repository. Instead, connect Veeam Backup & Replication with Veeam Data Cloud Vault to set up certificate-based authentication. For more information, see [Using with Veeam Backup and Replication](#).

5. Click **Done** to complete the adding storage vault operation.



Managing Settings

This section describes how to adjust settings of Veeam Data Cloud Vault.

In This Section

- [Customer Details](#)
- [Users](#)
- [Subscriptions](#)

Customer Details

To view or change customer details, do the following:

1. In the main menu, click **Setting > Customer Detail**.
2. On the **Customer Details** page, review details of your organization.
3. If you want to change some details of your organization, specify new values in the necessary fields and click **Save**.

The screenshot displays the 'Customer Details' page in the Veeam Data Cloud Vault interface. The page is divided into several sections, each with a header and a list of input fields. At the top left, there is a navigation menu with options: Dashboard, Storage Vaults, Setting, Customer Detail, Users, and Subscriptions. The 'Customer Detail' option is selected. The main content area is titled 'Customer Details' and features a 'Save' button and a 'Cancel' button. The form is organized into four main sections:

- Company / Organisation:** Includes fields for Company Name (ABC Company), Phone Number (+123456789), PO Number (PO-11111), Account Manager's Email (susan.r.james@abccompany.onmicrosoft.com), and Channel Manager's Email (susan.r.james@abccompany.onmicrosoft.com).
- Address:** Includes a dropdown for Country (Australia), text fields for State (AU-VIC), City (Melbourne), Post Code (1111), and Street Address (Main Street).
- Primary Contact Info:** Includes fields for Email (susan.r.james@abccompany.onmicrosoft.com), First Name (Susan R.), and Last Name (James).
- Primary Billing Info:** Includes fields for Email (ashley.smith@abccompany.onmicrosoft.com), First Name (Ashley), and Last Name (Smith).

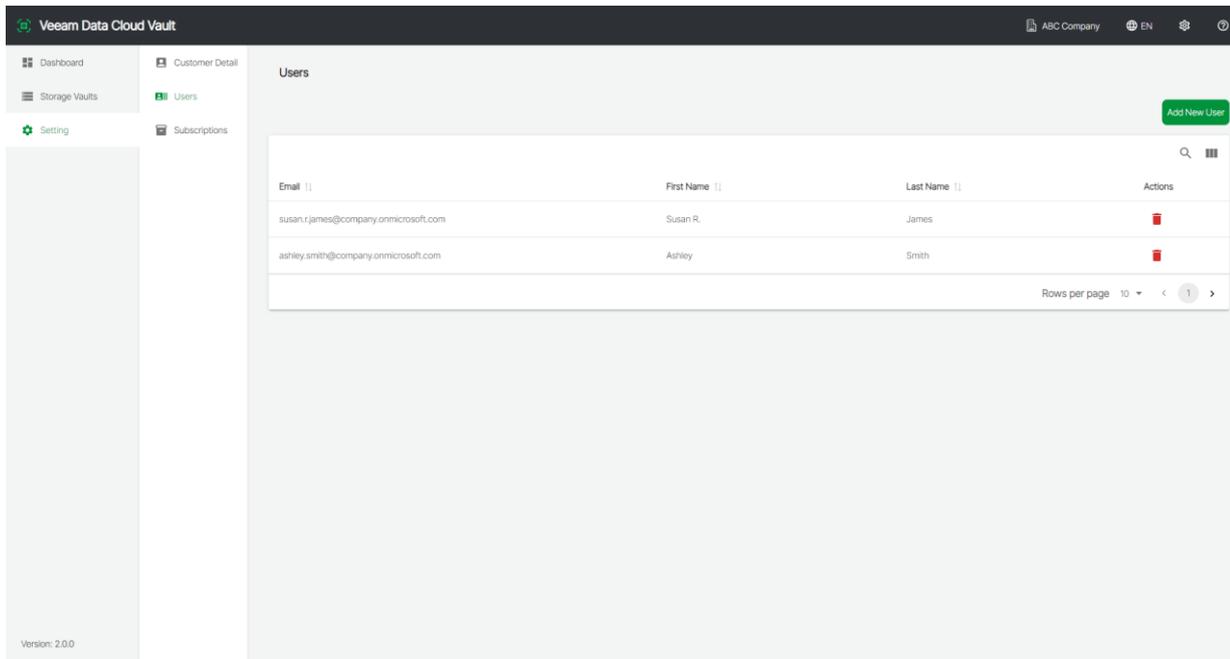
At the bottom left of the page, the version number 'Version: 2.0.0' is displayed.

Users

To view details on Veeam Data Cloud Vault users, in the main menu, click **Setting > Users**.

On the **Users** page, you can perform the following operations:

- [Add a new user](#)
- [Remove a user](#)

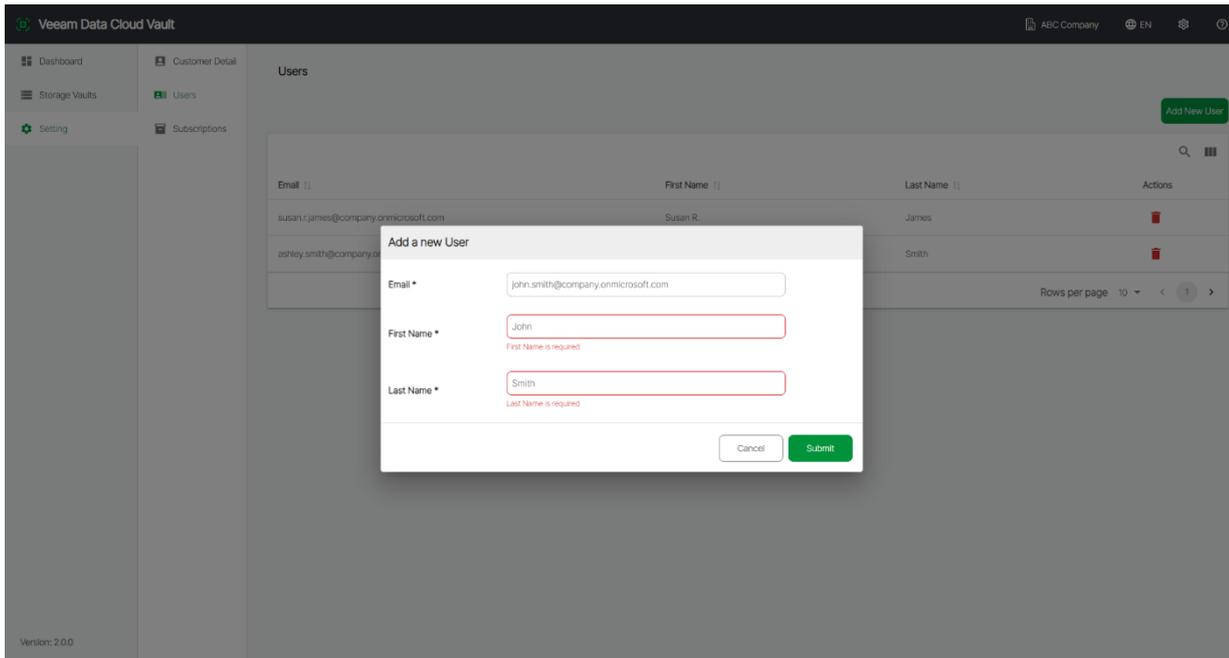


Adding Users

To add a new user to your Veeam Data Cloud Vault subscription, do the following:

1. In the main menu, click **Setting > Users**.
2. On the **Users** page, click **Add New User**.
 - a. In the **Add a new User** window, in the **Email** field, specify the email address of the user you want to add.
 - b. In the **First Name** field, specify the first name of the new user.
 - c. In the **Last Name** field, specify the last name of the new user.

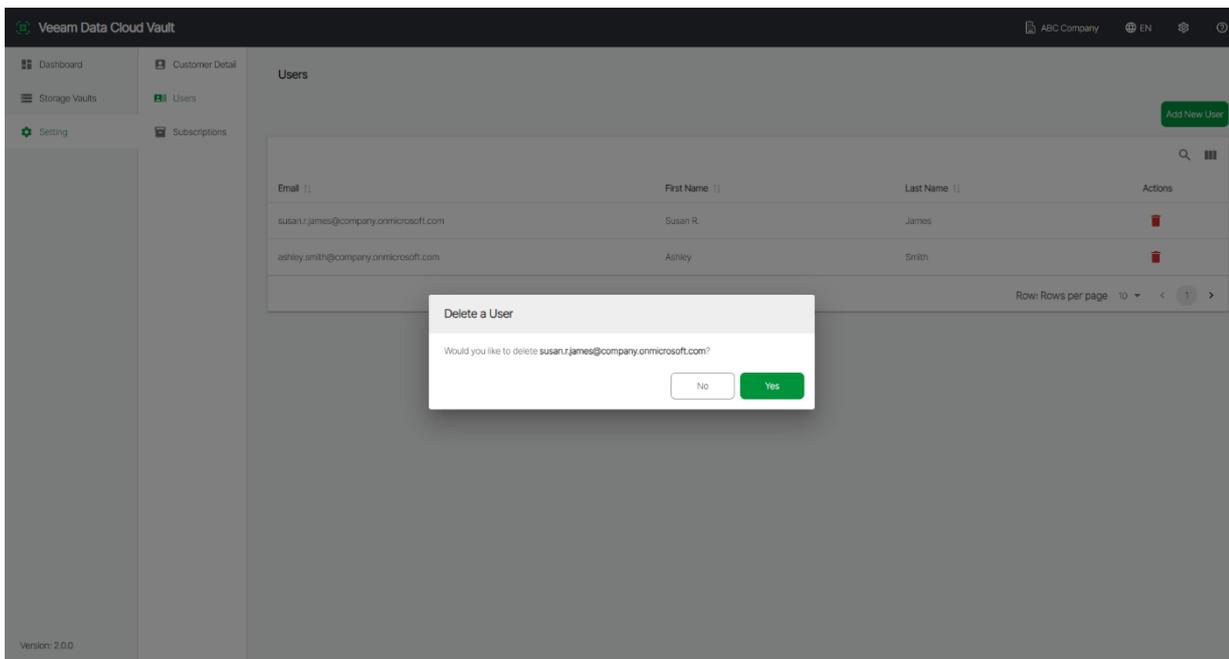
3. Click **Submit** to complete the operation.



Removing Users

To remove a Veeam Data Cloud Vault user, do the following:

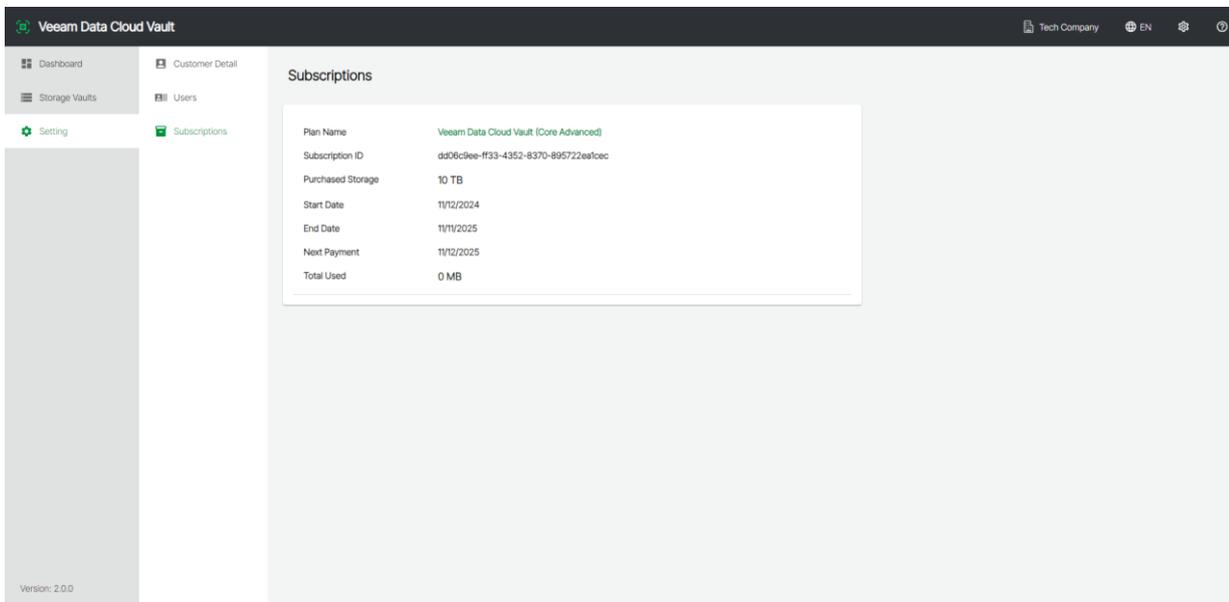
1. In the main menu, click **Setting > Users**.
2. In the list of users, select the user you want to remove and click the red bin icon in the **Actions** column.
3. In the displayed window, click **Yes** to complete the operation.



Subscriptions

To manage your subscriptions, do the following:

1. In the main menu, click **Setting > Subscriptions**.
2. View subscription plan settings for each of your subscriptions. Veeam Data Cloud Vault displays the following information about subscriptions:
 - **Plan Name** – name of your subscription plan.
 - **Subscription ID** – identification number of your subscription.
 - **Purchased Storage** – amount of storage available in the subscription plan.
 - **Start Date** – start date for the subscription period of the plan.
 - **Next Payment** – date of the next payment for your subscription plan.
 - **Total Used** – amount of storage used within the subscription plan.



Switching to Another Organization

Veeam Data Cloud Vault allows you to switch between organizations in case the account you use to access the product belongs to more than one organization.

To switch to another organization, do the following:

1. On the Veeam Data Cloud Vault customer portal, click the gearwheel icon on the ribbon and then click **Switch directory**.
2. On the **Organizations** page, click **Switch** next to the name of the necessary organization.

